

General Information

Urbanized Area (UZA) Statistics - 2000 Census

Worcester, MA-CT	
Square Miles	250
Population	429,882
Population Ranking out of 465 UZAs	75
Other UZAs Served	

Service Area Statistics

Square Miles	869
Population	524,725

Service Consumption

Annual Passenger Miles	13,618,414
Annual Unlinked Trips	4,999,036
Average Weekday Unlinked Trips	17,582
Average Saturday Unlinked Trips	8,166
Average Sunday Unlinked Trips	2,603

Service Supplied

Annual Vehicle Revenue Miles	3,942,219
Annual Vehicle Revenue Hours	317,828
Vehicles Operated in Maximum Service	183
Vehicles Available for Maximum Service	230
Base Period Requirement	39

Financial Information

Fare Revenues Earned	\$2,990,076
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Sources of Operating Funds Expended

Fare Revenues	( 13%)	\$2,990,076
Local Funds	( 12%)	2,735,563
State Funds	( 57%)	12,967,555
Federal Assistance	( 17%)	3,964,250
Other Funds	( 1%)	197,036
Total Operating Funds Expended		\$22,854,480

Sources of Capital Funds Expended

Local funds	( 9%)	\$228,383
State Funds	( 21%)	549,989
Federal Assistance	( 70%)	1,827,059
Other Funds	( 0%)	0
Total Capital Funds Expended		\$2,605,431

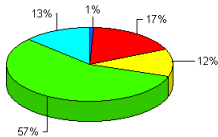
Summary of Operating Expenses

Salary, Wages and Benefits	\$10,253,548
Materials and Supplies	1,483,195
Purchased Transportation	3,047,085
Other Operating Expenses	2,082,801
Total Operating Expenses	\$16,866,629
Reconciling Cash Expenditures	\$5,987,851

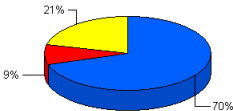
Vehicles Operated in Maximum Service and Uses of Capital Funds

	Directly Operated	Purchased Transportation <sup>1</sup>	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	Total
Bus	43	1	\$511,901	\$0	\$288,683	\$388,462	\$1,189,046
Demand Response	20	119	\$1,365,714	\$0	\$5,873	\$44,798	\$1,416,385
Total	63	120	\$1,877,615	\$0	\$294,556	\$410,195	\$2,605,431

Sources of Operating Funds Expended



Sources of Capital Funds Expended



Modal Characteristics

	Operating Expenses <sup>2</sup>	Fare Revenues <sup>2</sup>	Uses of Capital Funds	Annual Passenger Miles	Annual Vehicle Revenue Miles	Annual Unlinked Trips	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Average Fleet Age in Years	Vehicles Operated in Maximum Service	Peak to Base Ratio	Percent Spares
Bus	\$12,063,441	\$2,744,948	\$1,189,046	11,669,227	2,109,332	4,690,501	171,574	0.0	58	5.6	44	1.13	32%
Demand Response	\$4,803,188	\$245,128	\$1,416,385	1,949,187	1,832,887	308,535	146,254	N/A	172	4.2	139	N/A	24%

Performance Measures

Service Efficiency

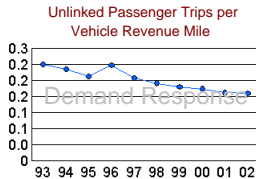
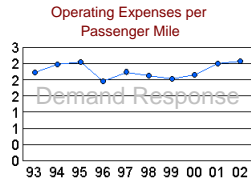
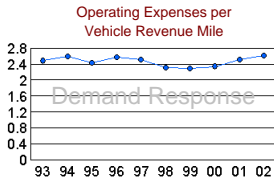
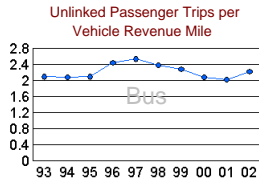
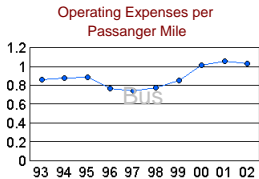
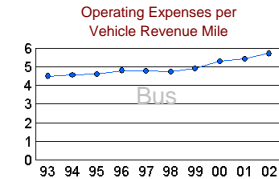
	Operating Expense per Vehicle Revenue Mile	Operating Expense per Vehicle Revenue Hour
Bus	\$5.72	\$70.31
Demand Response	\$2.62	\$32.84

Cost Effectiveness

	Operating Expense per Passenger Mile	Operating Expense per Unlinked Passenger Trip
Bus	\$1.03	\$2.57
Demand Response	\$2.46	\$15.57

Service Effectiveness

	Unlinked Passenger Trips per Vehicle Revenue Mile	Unlinked Passenger Trips per Vehicle Revenue Hour
Bus	2.22	27.34
Demand Response	0.17	2.11



1 Purchased transportation in the agency's report only

2 Excludes expenses and fare revenues for purchased transportation reported separately by sellers of service